

Oracle Permissions Request

P2 Shipping — VRT WMS LVL3 User PELZER - US

Purpose

Use this request to create a new Oracle user account or add new responsibilities to an existing account for employees who need access for their job duties.

ServiceNow Request Link

https://vertiv.service-now.com/esc?id=sc_cat_item&sys_id=aa9e698387b11150256fec609bbb357f

Required Request Information

Complete the request using the following information:

- **Username:** Enter the employee's Oracle username.
- **Request Type:** Select one of the following:
 - Create New User Account
 - Add New Responsibilities
- **Duration:** Indefinite Time
- **Environment:** Production
- **Instance Name:** ALICE EBSP10
- **Duration of Access:** Indefinite Time
- **Responsibility Picker:** VRT WMS LVL3 User PELZER - US

Business Justification

Enter the following business justification, adjusting it if needed to match the employee's actual job duties:

The employee requires Oracle access to perform their responsibilities within P2 Shipping. They use iProcurement and need to transact deliveries and shipping documents. They also use Service Applications. Oracle Projects should be selected only if applicable to the employee's job responsibilities. This request is not applicable to the India region.

Before Submitting

1. Verify that the username is correct.

2. Select the appropriate request type.
3. Confirm the environment is set to Production.
4. Verify the instance name is ALICE EBSP10.
5. Select the responsibility **VRT WMS LVL3 User PELZER - US**.
6. Ensure the business justification explains why the employee needs this access.
7. Submit the request.

Important: Select *Create New User Account* for an employee who needs a new account. Select *Add New Responsibilities* if the employee already has an Oracle account and needs the specified responsibility added.